

## 考試 Examination

### 營業員資格考試（電腦應考模式） Salespersons Qualifying Examination (Computer-based)



參加人數 No. of candidates      合格率 Pass rate

考試日期 Examination date 3/2024

**170**      **32.9%**

考試日期 Examination date 4/2024

**175**      **45.1%**

考試日期 Examination date 5/2024

**181**      **31.5%**

### 營業員資格考試（筆試應考模式） Salespersons Qualifying Examination (Paper-based)



參加人數 No. of candidates      合格率 Pass rate

考試日期 Examination date 3/2024

**131**      **38.2%**

### 地產代理資格考試（筆試應考模式） Estate Agents Qualifying Examination (Paper-based)



參加人數 No. of candidates      合格率 Pass rate

考試日期 Examination date 5/2024

**994**      **33.1%**

## 牌照數目 (截至2024年5月31日) Number of licences (As at 31/5/2024)

營業員牌照  
Salesperson's Licence



**20,963**

地產代理(個人)牌照  
Estate Agent's  
Licence (Individual)



**18,080**

個人牌照總和  
Total no. of  
Individual Licences



**39,043**

地產代理(公司)牌照  
Estate Agent's Licence  
(Company)



**4,018**

## 營業詳情說明書 (截至2024年5月31日) Number of statements of particulars of business (As at 31/5/2024)

合夥經營  
Partnerships



**163**

獨資經營  
Sole proprietorships



**1,435**

有限公司  
Limited companies



**5,235**

總數 Total



**6,833**

## 已處理的投訴個案結果\* (2024年1月至5月) Results of completed complaint cases\* (January to May 2024)

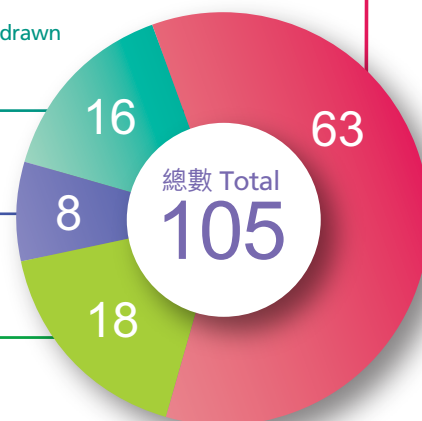


其他(例如投訴人撤回投訴或  
因其他原因而終止調查)  
Others (include cases withdrawn  
or closed because of  
other reasons)

資料不足  
Insufficient information  
to pursue

指稱不成立  
Unsubstantiated

指稱成立  
Substantiated



\* 部分是往年接獲的個案  
Some cases were carried over from previous years

## 開立的投訴個案宗數 (2024年1月至5月) Number of complaint cases opened (January to May 2024)

66



## 巡查次數 (2024年1月至5月) Number of compliance inspections (January to May 2024)

一手樓盤銷售點  
First-sale sites

229

地產代理商舖  
Estate agency shops

315

網上物業廣告  
Online property advertisements

608

## 巡查發現主動調查的個案 (2024年1月至5月) Number of cases arising from self-initiated investigations during inspections (January to May 2024)

主動調查的個案  
Cases arising from  
self-initiated investigations

41

主動調查而指稱成立的個案\*  
Cases completed from  
self-initiated investigations and  
were substantiated\*

42

\* 部分是往年展開調查的個案  
Some cases were carried over from  
previous years



## 向持牌人或前持牌人採取的行動\*

(2024年1月至5月)

## Actions taken against licensees or ex-licensees\* (January to May 2024)

有關的持牌人或  
前持牌人人數  
No of licensees or  
ex-licensees



147

## 行動 Actions Taken



訓誡/譴責  
Admonishment/ reprimand

117

罰款  
Fine

87

於牌照附加/更改條件  
Attachment/ alteration of  
conditions to licence

60

暫時吊銷牌照  
Suspension

10

撤銷牌照  
Revocation

18<sup>#</sup>

\* 以上行動是根據《地產代理條例》所賦予的權力而採取的。當中部分行動屬紀律性質，其他則是由牌照委員會裁定的，包括在批出牌照時在牌照上附加條件。部分是往年接獲的個案。

These actions were taken pursuant to powers under the Estate Agents Ordinance. Some actions were disciplinary in nature whereas others were decided by the Licensing Committee which actions included the attachment of conditions to licences upon issuance. Some cases were carried over from previous years.

# 這些個案由牌照委員會裁定。理由是持牌人不再符合相關發牌條件。

These cases were decided by the Licensing Committee on the ground that the licensees concerned no longer met the relevant licensing requirements.