## 統計數字 Statistics

| 統計數字 Statistics   |                                 |  |                          |
|---|---------------------------------|--|--------------------------|
| <b>牌照數目(</b> 於2010年9月30日計算)<br>Number of licences (as at 30/9/2010)                             |                                 |  |                          |
| 營業員牌照 Salesperson's licences  |                                 | 16,441                                   |                          |
| 地產代理(個人)牌照 Estate agent's licent  |                                 | + 14,118                                 |                          |
| 個人牌照總數 Total no. of individual licence  | es                              | 30,559                                   |                          |
| 地產代理(公司)牌照 Estate agent's licence   | ces (company)                   | 2,265                                    |                          |
|   |                                 |  |                          |
| 營業詳情説明書數目 (於2010年9月30日計算)<br>Number of statements of particulars of bu<br>(as at 30/9/2010)     | usiness                         |  |                          |
| S   | 蜀資經營<br>Sole<br>proprietorships | 619<br>總數 Total<br><b>5,289</b><br>3,390 |                          |
|   | 合夥經營<br>Partnerships            |  | 可限公司<br>imited companies |
| 接獲的投訴/破產個案數目(2010年1月至9月)<br>Number of complaint / bankruptcy cases                              |                                 | otember 2010)                            |                          |
| 投訴個案 Complaint cases  |                                 | 461                                      |                          |
| 破產個案 Bankruptcy cases   |                                 | 34                                       |                          |
|   |                                 |  |                          |
| 已處理的投訴個案結果*(2010年1月至9月)<br>Results of completed complaint cases*<br>(January to September 2010) |                                 |  |                          |
| 其他 ( 例如投訴人撤回投訴或由於被<br>投訴人不再是持牌人而終止調查 )<br>Others (e.g. cases withdrawn by the                   | 174<br>(35.5%)                  | 指稱成立<br>Substan<br>130 (26.5%)           |                          |

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RIZONS

Number of completed bankruptcy cases (January to September 2010)



| 巡查次數(2010年1月至9月)<br>Number of compliance inspections (January to September 2010) |     |
|--|-----|
| 「一手」樓盤 First-sale sites  | 969 |
| 代理商鋪 Agency shops  | 896 |
| 網上物業廣告 Online property advertisements  | 418 |

| 經巡查或抽查而發現並成立的違規個案(2010年1月至9月)  |     |  |
|--|-----|--|
| Number of substantiated non-compliance cases arising from inspections or spot checks (January to September 2010) | 70* |  |
| ★部分是往年接獲的個案<br>Some cases were carried over from previous years  |     |  |

| 紀律處分(2010年1月至9月)<br>Disciplinary actions (January to September 2010) |    |  |
|--|----|--|
| 被暫時吊銷的牌照數目 Number of licences suspended                              | 23 |  |
| 被撤銷的牌照數目 Number of licences revoked                                  | 0  |  |

| 考試及考試日期<br>Examination and date                  | 參加人數<br>No. of candidates | 合格率<br>Pass rate |
|--|---------------------------|------------------|
| 地產代理資格考試<br>Estate Agents Qualifying Examination |                           |                  |
| 25/2/2010  | 1,640                     | 44%              |
| 22/4/2010  | 1,903                     | 40%              |
| 19/8/2010  | 2,376                     | 36%              |
| 營業員資格考試<br>Salespersons Qualifying Examination   | 參加人數<br>No. of candidates | 合格率<br>Pass rate |
| 26/2/2010  | 1,583                     | <b>52</b> %      |
| 23/4/2010  | 1,866                     | <b>50%</b>       |
| 25/6/2010  | 2,209                     | 60%              |
| 20/8/2010  | 1,902                     | 51%              |

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