

Professional estate agency practitioners are responsible for providing accurate property information to clients. Consumers looking for a home rely heavily on the information provided by practitioners. The EAA reminds practitioners that when clients raise questions about the properties, if they are not sure about the answer, they must not provide information which may be inaccurate or unclear.

A couple asked a practitioner to look for a rental residential property. The practitioner arranged for them to view a flat twice. During the inspections, the couple repeatedly asked the practitioner whether the podium of the block was used to collect refuse. The practitioner, without verification, claimed that the podium was for the temporary parking of refuse-collection vehicles only and that the refuse-collection point was in another block of the housing estate. In fact, the refuse-collection point was on the podium floor of the block in question.

Although the tenants asked the same question repeatedly, which indicated that the location of the refuse-collection point was of great concern to them, the practitioner did not verify the information and gave an inaccurate answer. The practitioner did not exercise due care and diligence in fulfilling his duties, thus failing to comply with paragraph 3.5.1 of the Code of Ethics.

The EAA Disciplinary Committee suspended the practitioner's licence for seven days and attached a condition to his licence, requiring him to obtain 12 Continuing Professional Development (CPD) points in core subjects of the CPD Scheme.



牌費寬免期將於4月30日結束

監管局提醒從業員，牌費寬免計劃的寬免期將於**2010年4月30日**結束。倘若從業員希望透過續領牌照或申請退款獲得牌費寬免，必須於寬免期內提交申請。一般情況下，監管局會於十個工作天內完成牌照審批工作，以及於四星期內發出有關退款支票。寬免計劃的詳情，可參閱監管局網頁。

Fee concession period to end on 30 April

The EAA reminds practitioners that the concession period under the fee concession scheme will end on 30 April 2010. If practitioners would like to obtain the fee concession through licence renewal or refund application, they must submit their applications during the concession period. Under most circumstances, the EAA will be able to grant new licences within 10 working days and issue refund cheques under the concession scheme within four weeks. Details of the scheme can be found on the EAA website.