

統計數字 Statistics

牌照數目 (於2010年12月31日計算)

Number of licences (as at 31/12/2010)

營業員牌照 Salesperson's licences	17,034
地產代理(個人)牌照 Estate agent's licences (individual)	+ 14,272
個人牌照總數 Total no. of individual licences	31,306
地產代理(公司)牌照 Estate agent's licences (company)	2,426

營業詳情說明書數目 (於2010年12月31日計算)

Number of statements of particulars of business
(as at 31/12/2010)

獨資經營
Sole proprietorships

合夥經營 Partnerships

1,663

290

總數 Total
5,601

3,648

有限公司
Limited
companies

接獲的投訴/破產個案數目 (2010年1月至12月)

Number of complaint / bankruptcy cases received (January to December 2010)

投訴個案 Complaint cases	624
破產個案 Bankruptcy cases	44

已處理的投訴個案結果* (2010年1月至12月)

Results of completed complaint cases*
(January to December 2010)

其他 (例如投訴人撤回投訴或由於被投訴人不再是持牌人而終止調查)
Others (e.g. cases withdrawn by the complainant or curtailed because the complaine was no longer a licensee)

資料不足 Insufficient information to pursue

224
(36.7%)

61
(10%)

總數 Total
610

151
(24.8%)

174
(28.5%)

指稱成立
Substantiated

指稱不成立
Unsubstantiated

已處理的破產個案數目 (2010年1月至12月)

Number of completed bankruptcy cases (January to December 2010)

57*

* 部分是往年接獲的個案
Some cases were carried over from previous years



巡查次數 (2010年1月至12月)

Number of compliance inspections (January to December 2010)

「一手」樓盤 First-sale sites	1,161
代理商舖 Agency shops	1,165
網上物業廣告 Online property advertisements	524

經巡查或抽查而發現並成立的違規個案 (2010年1月至12月)

Number of substantiated non-compliance cases arising from inspections or spot checks (January to December 2010) **101***

* 部分是往年接獲的個案
Some cases were carried over from previous years

紀律處分 (2010年1月至12月)

Disciplinary actions (January to December 2010)

被暫時吊銷的牌照數目 Number of licences suspended	28
被撤銷的牌照數目 Number of licences revoked	0

考試及考試日期

Examination and date

參加人數

No. of candidates

合格率

Pass rate

地產代理資格考試
Estate Agents Qualifying Examination

25/2/2010	1,640	44%
22/4/2010	1,903	40%
19/8/2010	2,376	36%
16/12/2010	2,551	25%

營業員資格考試
Salespersons Qualifying Examination

26/2/2010	1,583	52%
23/4/2010	1,866	50%
25/6/2010	2,209	60%
20/8/2010	1,902	51%
22/10/2010	2,228	43%
17/12/2010	2,129	54%