常見問答 FREQUENTLY-ASKED-QUESTIONS

在《專業天地》內,我們會解答持牌人的一些常見提問。 In *Horizons*, we will answer questions commonly asked by licensees.

- 問 所有由地產代理公司調派往一手住宅物 業發展項目銷售點的員工是否必須佩戴 地產代理證及/或職員證?職員證上必 須包含哪些資料?
- 答 根據監管局就一手住宅樓盤銷售地點秩序發出的執業通告(編號18-03(CR)),所有由地產代理公司調派往一手樓盤銷售點的員工須佩戴地產代理證及/或職員證。該些員工須與監管局人員充分合作,遵從監管局人員的所有合理指示,並在監管局人員要求時出示其地產代理證/職員證以供查核。

為確保準買家能識別有關員工,倘若有關員工所佩戴的是其職員證而非地產代理證,其職員證上需清楚顯示其牌照上指明的姓名、職位、牌照編號及公司名稱。

- Must all estate agents deployed to the first-sale sites wear an Estate Agent card? Can they wear a staff card instead? What information must be included on the staff card?
- A According to the EAA's Practice Circular (No.18-03(CR)) on order at first-sale sites, all staff of estate agency companies deployed to the first-sale sites must wear an Estate Agent card and/or a staff card. Such staff must co-operate with the officers of the EAA. They must follow all reasonable instructions of the EAA officers and must produce their Estate Agent card/staff card for inspection upon request.

To ensure that the relevant staff can be identified by prospective purchasers, if the relevant staff are wearing their staff cards instead of their Estate Agent cards, their staff cards should include their name specified in their licence, title, licence number and company name.

