## 統計數字 Statistics

## 考試 Examinations



地產代理資格考試 Estate Agents Qualifying Examination

考試日期 Examination date 23/5/2019

參加人數 No. of candidates 1,351 合格率 Pass rate 34.9%



營業員資格考試 Salespersons Qualifying Examination

考試日期 Examination date 26/4/2019

參加人數 No. of candidates 1,274 合格率 Pass rate 38.5%

牌照數目(截至2019年5月31日)

Number of licences (As at 31/5/2019)



富耒貝牌照 Salesperson's Licence 21,495



地產代理 (個人) 牌照 Estate Agent's Licence (Individual)

18,254



個人牌照總和 Total no. of

39,749



地產代理 (公司) 牌照 Estate Agent's Licence (Company)

3,813

開立的投訴 (2019年1月至5月) Number of complaint cases opened (January to May 2019)

120

營業詳情説明書(截至2019年5月31日)

Number of statements of particulars of business (As at 31/5/2019)



188



1,605



5,287



總數 Total 7.08C

已處理的投訴個案結果 \* (2019年1月至5月) Results of completed complaint

cases\* (January to May 2019)



指稱成立 Substantiated

指稱不成立 Unsubstantiated

## 資料不足

Insufficient information to pursue

其他 ( 例如投訴人撤回投訴或 因其他原因而終止調查 ) Others (include cases withdrawn or closed because of other reasons)

\* 部分是往年接獲的個案 some cases were carried over from previous years

## 統計數字 Statistics

巡查次數 (2019年1月至5月)

Number of compliance inspections

(January to May 2019)



巡查發現主動調查的個案 (2019年1月至5月)
Number of cases arising from
self-initiated investigations during
inspections (January to May 2019)

主動調查的個案 Cases arising from selfinitiated investigations

52

主動調查而指稱成立的個案 \* Cases completed from self-initiated investigations and were substantiated\*

32

\* 部分是往年展開調查的個案 some cases were carried over from previous years

向持牌人或前持牌人採取的行動 \* (2019年1月至5月)
Actions taken against licensees or ex-licensees\* (January to May 2019)



有關的持牌人或前持牌人人數 No of licensees or ex-licensees 96

行動 Actions Taken 訓誡 / 譴責 Admonishment/ reprimand

66

罰款 Fine

47

於牌照附加 / 更改條件 Attachment/ alteration of conditions to licence

49

暫時吊銷牌照 Suspension

8

撤銷牌照 Revocation

- \*向持牌人或前持牌人作出的行動是根據《地產代理條例》而作出的判決·當中有部份可能屬於紀律性質·包括在發牌時或在其他情況下於牌照上附加條件。
- \* These actions were taken pursuant to powers under the Estate Agents Ordinance. Some actions may be disciplinary in nature and others not, and they include the attachment of conditions to licences whether upon issuance or otherwise.
- #這些個案由牌照委員會裁定。理由是持牌人不再符合相關發牌條件。
- # These cases were decided by the Licensing Committee on the ground that the licensees concerned no longer meet the relevant licensing requirements.