

統計數字 Statistics

牌照數目 (於2011年3月31日計算)

Number of licences (as at 31/3/2011)

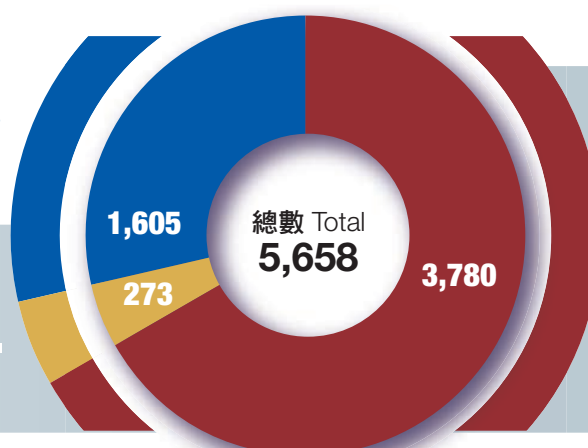
營業員牌照 Salesperson's licences	17,629
地產代理(個人)牌照 Estate agent's licences (individual)	+ 14,355
個人牌照總數 Total no. of individual licences	31,984
地產代理(公司)牌照 Estate agent's licences (company)	2,512

營業詳情說明書數目 (於2011年3月31日計算)

Number of statements of particulars of business (as at 31/3/2011)

獨資經營
Sole proprietorships

合夥經營 Partnerships



接獲的投訴/破產個案數目 (2011年1月至3月)

Number of complaint / bankruptcy cases received (January to March 2011)

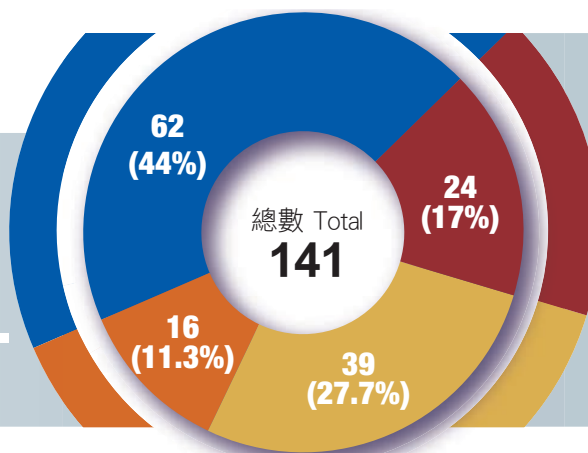
投訴個案 Complaint cases	158
破產個案 Bankruptcy cases	6

已處理的投訴個案結果* (2011年1月至3月)

Results of completed complaint cases* (January to March 2011)

其他 (例如投訴人撤回投訴或由於被投訴人不再是持牌人而終止調查)
Others (e.g. cases withdrawn by the complainant or curtailed because the complaine was no longer a licensee)

資料不足 Insufficient information to pursue



已處理的破產個案數目 (2011年1月至3月)

Number of completed bankruptcy cases (January to March 2011)

6*

* 部分是往年接獲的個案
Some cases were carried over from previous years

巡查次數 (2011年1月至3月)

Number of compliance inspections (January to March 2011)

「一手」樓盤 First-sale sites	226
代理商舖 Agency shops	512
網上物業廣告 Online property advertisements	86

經巡查或抽查而發現並成立的違規個案 (2011年1月至3月)Number of substantiated non-compliance cases arising from inspections or spot checks (January to March 2011) **27***

* 部分是往年接獲的個案
Some cases were carried over from previous years

紀律處分 (2011年1月至3月)

Disciplinary actions (January to March 2011)

被暫時吊銷的牌照數目 Number of licences suspended	9
被撤銷的牌照數目 Number of licences revoked	0

考試及考試日期

Examination and date

參加人數

No. of candidates

合格率

Pass rate

地產代理資格考試

Estate Agents Qualifying Examination

24/2/2011	1,800	42.9%
20/4/2011	2,078	38.5%

營業員資格考試

Salespersons Qualifying Examination

25/2/2011	1,617	47.9%
21/4/2011	2,147	36.1%